



Blue Dot Pools, LLC

Service Agreement

5317 W. Buckskin Trl

Phoenix, Az 85083

PH: (480) 577-9464

FX: (623) 215-2490

Lic #275533

Customer Name: _____

Customer Phone: _____ Alt. Phone: _____

Email Address: _____

Service Address: _____

City/Zip: _____

Service Instructions & Notes (Gate codes, etc.): _____

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Billing Address: *(if different from Service Address)*

Payment Terms (select one):

Online Bill-Pay Through your bank

Auto-Charge Please charge my service to a credit card on the 1st of each month and any repairs upon completion. (An Auto-Charge form will be mailed or faxed or can be downloaded from <http://www.BlueDotPools.com/forms>)

Auto-Debit Please draft my service from my bank account on the 1st of each month and any repairs upon completion. (An Auto-Debit form will be mailed or faxed to you or can be downloaded from <http://www.BlueDotPools.com/forms>.)

E-billing (select one): I would like all invoices and statements sent via E-mail U.S. Mail

We hereby propose to provide weekly pool service at the above address for \$_____ per month.

Applicable sales tax will be added. The following is included in the weekly service:

1. Test and adjust the water chemistry for chlorine, ph, (total alkalinity, calcium hardness, stabilizer, and salt if applicable).
2. Empty traps and skimmers, backwash filter as needed
3. Brush tile, walls, steps as needed. (Calcium removal from tile is additional.)
4. Add water to the pool while on site. Water will be added as a courtesy. (See #2 below for additional details.)

The following terms and conditions apply to the service:

1. Safety Issues: The homeowner/resident is responsible to maintain code compliance with the city on issues such as fencing and gates, backwash/waste lines and all other applicable safety issues.
2. Water Level: If water is needed, we will add water while on site and will turn it off when we leave, if hose is provided. It is the homeowner's responsibility to maintain proper water levels.
3. Chemicals: All basic chemicals are included and stored on our vehicles. All other chemicals such as algaecides, phosphate removers, shock, Calcium hardness, stabilizers and salt will be charged extra and will be invoiced separately.
4. Any repairs under \$100 will be done as a matter of routine maintenance. Any amount over that will be approved by the customer. Repairs done will be billed separately and are due upon receipt of an invoice.
5. All Cleaning Systems: Need to be kept in good operating order. Sand filter media should be changed every 5 years. D.E. Filters should be broken down and cleaned every 6 months. Cartridge Filters should

be broken down and cleaned every 3 months. Blue Dot Pools will provide D.E. filter and cartridge filter cleans for our weekly service customers at a discounted rate.

6. All pools must have one type of functioning cleaning system.

7. Termination: Service may be terminated at will by either party with no advance notice. However, service is billed at an annualized price. If you need service for summer months only, your billing may increase.

8. Pets: The homeowner/resident is responsible to contain and restrain their pets.

9. Additional Cleanup Charges: In the event that the pool is unusually dirty at time service is started or in the event that the pool receives excessive debris and or dirt load due to homeowner/resident, landscaping, heavy storms, or poor draining, there will be an additional charge of \$85.00 per hour for each hour over the normal time. Any extra visits requested by the homeowner/resident are a minimum \$45 charge.

10. Customer Satisfaction: Our goal is your complete satisfaction. In the event that a job is not satisfactorily completed, it is the customer's responsibility to notify Blue Dot Pools within 7 days, (preferably sooner), so that we can look into the matter and resolve it quickly.

11. Repairs: We are happy to perform all repairs and remodeling. Call us for a free quote. Our labor charge to dispatch a technician to your pool for repairs is \$85 per hour. For our weekly cleaning services customers, there is no charge for troubleshooting prior to repair. Any repairs over \$500 require 50% deposit before work can begin.

12. On Rainy Days: Only a chemical service and emptying of baskets will be performed. (No refunds will be given for this type of service.)

13. Blue Dot Pools reserves the right to skip up to four (4) weeks of service per year, not to exceed one (1) week per month and four (4) weeks a year. (Due to vacations, Holidays, and/or sick days of our technicians.)

14. Payment Terms: Service is billed at the beginning of the month for that current service month and must be paid by the 15th of the same month to insure uninterrupted service. Repairs are billed when completed and are due within 15 days of the completion date. You can also pay using all major credit cards or by bank draft. Unpaid bills will result in suspension or cancellation of service. All past due invoices are subject to a late fee.

15. Under the terms of this agreement, Blue Dot Pools will not be held responsible for any staining of plaster or any other type of interior surface. Since plaster is composed of natural materials, a certain amount of shading, staining and color variation is to be expected. Different forms of staining occur in all pools and with proper chemistry can be held to a minimum.

Respectfully submitted by Blue Dot Pools, LLC:

Signature: _____ Blue Dot Pools, LLC _____ Date: 12/1/2011

The above prices and specifications are satisfactory and are hereby accepted. I hereby authorize you to do the work and agree to pay according to the terms outlined in this agreement. ALL PRICES ARE SUBJECT TO CHANGE.

Customer Signature: _____ Date: ____/____/____